# USE THE BULLOCH TRAINING & PROGRAM MATERIALS

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| **BULLOCH INFORMATION CENTRE MATERIALS*** Overview
* Simulator
* eLearning
* Support Resources
* How-To Videos
* Reference Manual
* FAQ
* Retailer Coaching Guide
 | **LEARNING MATERIAL DESIGN**The Bulloch POS is an intuitive system. Past and current users have provided the feedback that it is easy to learn and use. The learning materials are designed with this in mind so learners can go through the materials at their own pace, focusing on the areas they can most benefit from. The materials can be divided roughly into 2 categories with 2 different, but related, purposes:1. (Bulloch Basics, Simulator, Site Management Guide)

To prepare Cashiers and Store Managers to perform the common tasks on the Bulloch POS confidently in the first hours and days using it. 1. (Customer-Facing Transactions Guide, Common Transactions and Functions Guide, Specific Transactions Guide, How-To Videos, and the Site Management Guide)

To provide “quick-reference” and “not as quick-reference” support resources to assist with using the Bulloch POS in the first days and weeks.  |
| **HOW TO USE THE TRAINING PROGRAM MATERIALS & IN WHAT ORDER***Refer to the Getting Started Guide.* | **BENEFITS & CHALLENGES OF USING THE TRAINING PROGRAM MATERIALS****Benefits*** Having knowledge of common tasks before using the Bulloch live, will increase Store Manager and Cashier confidence to process transactions while customer-facing,
* Review and practice more challenging tasks during “training time” before encountering them with customers.

**Challenges*** Computer-literacy level of learners
* Availability of work time to complete the self-directed learning
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